



Tote Return Service



Palmetto Adhesives is aware of its environmental responsibility. We are committed to providing a tote return and recycling service to our customers that is easy to use.

Our program includes:

- Free pick-up in the continental U.S.
- Pick-up within 3-5 working days after notification and completion of paperwork to nanceb@palmettoadhesives.com
- Minimum quantity of 6 totes
- Collection is free **only if** General Conditions are completely fulfilled

General Conditions of Collection

Tote Checklist

- Each tote must be completely free of solidified residue both inside and outside the tote, preferably containing a maximum of 2" of water at the bottom to loosen any residual heel.
- Valves and/or other closures must be in place and operable. The DOT requires that all valves must be closed and secure for transportation, same as a filled container.
- Totes **MUST be Palmetto Adhesives totes** and the label plates and product label must be in place.
- Tote must be intact, no damage to the inner bottle, steel cage or other integral parts of the tote and no severe oxidation on the outside.
- Number of the totes on the return form must match the number of totes given for pick-up.
- Tote Return Form must be completely filled out and emailed to nanceb@palmettoadhesives.com or faxed to 864-232-4884.
- A BOL will be prepared by Palmetto Adhesives and emailed to the shipper.
- Non-reusable totes and ones that are not Palmetto Adhesives totes will be rejected upon return and sent back to the shipper.